Elevate Your UCaaS Offering with a Best-in-Class Voice Client

Our full-featured UC Client seamlessly integrates with the SkySwitch UCaaS platform, offering all the essential features your customers need to stay connected with their teams and clients. Available for web and desktop via a progressive web app (PWA), it ensures full functionality and easy installation whenever needed.

KEY FEATURES

Client

> Web

> Desktop

> Mobile (iOS and Android)

Collaboration

> Chat

> Meetings with video and screen sharing

Integrations

> Deliver more value to your customers with minimal setup time using URL-based setup*

> Quick and easy to configure, requiring no complex technical knowledge

> Connect web-based CRM's or other applications*

> Set up simple workflows with WebPops

> Advanced configuration for multi-step processes

* (*coming soon*)

Voice calls

> Rock-solid calling that your customers can rely on for their businesses

> Web and desktop client

> Visual voicemail—Play, delete, and download voicemails with optional text transcription add-on

> Call transfer—Intuitively transfer a call (unattended or attended) to any contact

> Call parking— Extremely efficient auto and directed call parking with intuitive call pickup page

> Call history with recordings—View all recent calls; filter by outgoing, incoming, or missed calls; and play, download, or delete call recordings

Why UC Client?

- Customers are looking for desk phone replacements to take their extensions anywhere

- Voice problems create support issues and frustrate your customers

- Unintuitive softphones are difficult to use

- Audio-only softphones don't provide advanced capabilities such as presence, integrated chat/SMS/etc., and other key features

Presence

> Co-worker status—Easily see the status of everyone in the company—free, on the phone (desk phone or UC Client), or in do-not-disturb mode—from anywhere in the application

> Ability for users to set custom status messages

Contact management

> Company, shared and personal contacts

> Ability to add contacts from call history and voicemail

Business texting

> Send and receive SMS messages

> Shared SMS—Enable users to have more than one number so they can text without having to give out their personal cell numbers, and enable numbers to be monitored and used by multiple users

> 10DLC Compliant

Virtual fax

> Send and receive faxes

> Upload files to send as fax

> View history of sent and received faxes

> Ability to configure multiple users to be cc'd on incoming faxes

Ideal Customer Prospects

- Companies with remote/ hybrid workers

- Companies looking to replace desk phones without losing features and capabilities

- Companies with on-the-go employees who need to stay connected

Unparalleled support

With SkySwitch, you're investing in more than just top-tier collaboration software—you're investing in unparalleled support. We work closely with you to understand your goals, pain points, budget, and timeline, delivering a tailored solution and ensuring seamless operation of your voice and data network, free from the red tape of larger corporations.