skyswitch

Elevate Your UCaaS Offering with a Best-in-Class, AI-Powered Voice Client



Our full-featured, AI-powered UC Client seamlessly integrates with the SkySwitch UCaaS platform, offering all the essential features your customers need to stay connected with their teams and clients. Accessible on the web client, native desktop via a progressive web app (PWA) and mobile, it ensures full functionality and quick, hassle-free setup.

AI-Powered Features

Accurate call transcription using AI for quick review and documentation

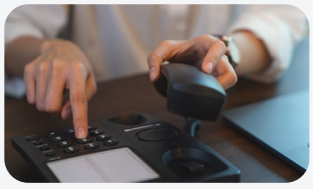
Smart Summarization instantly creates concise call summaries with key points, decisions, and action items

Keeps detailed transcription records for compliance, audits, and training teams

Ideal Customer Prospects



Companies with remote/hybrid workers



Companies looking to replace desk phones without losing features and capabilities



Companies with on-the-go employees who need to stay connected

Why UC Client?

- Desk phone replacement—take your extension anywhere
- AI summarization features included with Call Recording Seats
- Quick and easy configuration—no complex technical knowledge required
- Advanced capabilities beyond audio-only softphones: presence, integrated chat/SMS, and more

Key features

→ Client

- Web
- Native Windows & Mac Desktop
- Mobile (IOS & Android) Client

→ Integrations

- Connect web-based CRMs and other applications
- Simple workflows with WebPops
- Advanced multi-step configuration

→ Collaboration

- Chat and business texting (SMS, shared SMS)
- Virtual fax—send/receive, share, upload files, view history, manage shared users
- Meetings with HD video, screen sharing, and interactive whiteboarding
- Presence—view co-worker status and set custom messages
- Contact management—company, shared, and personal contacts; add from call history and voicemail

→ Voice & Calling

- Rock-solid calling for reliable business communications
- Visual Voicemail—play, share, delete, download, and optional text transcription add-on
- Intuitive call transfer (unattended or attended) to any contact
- Call Parking -Extremely efficient auto and directed call parking with intuitive call pickup page
- Call History with Recordings—view, share, filter, play, download, or delete

→ Professional Meeting Tools

- Screen sharing, interactive whiteboarding, annotation, meeting recording/playback, virtual backgrounds, live streaming to social platforms
- Live Subtitles: Improves accessibility and clarity for all participants
- Breakout rooms for focused group discussions
- Moderator controls and participant management
- Support for large meetings (up to 500 participants)
- Personal and Shared meeting IDs with dial-in options
- Adaptive HD video and audio with seamless device support
- Connection Quality Indicator: Alerts users to network issues for quick troubleshooting
- End-to-end encryption, advanced security controls, meeting locks, GDPR compliance
- Join meetings directly from your browser—no downloads required; dial-in options for audio-only; mobile support (coming soon)

Unparalleled support

With SkySwitch, you're investing in more than just top-tier collaboration software—you're investing in unparalleled support. We work closely with you to understand your goals, pain points, budget, and timeline, deliver a tailored solution, and ensure seamless operation of your voice and data network, free from the red.