



API Bridge Your PBX. Your Workflow. Fully Connected.



Connect your communications platform to the apps you already use with the API Bridge that connects to the SkyConnect platform. Leverage 700+ app integrations using Activepieces, a workflow automation platform that delivers the powerful, no-code automations triggered by real-time PBX events.

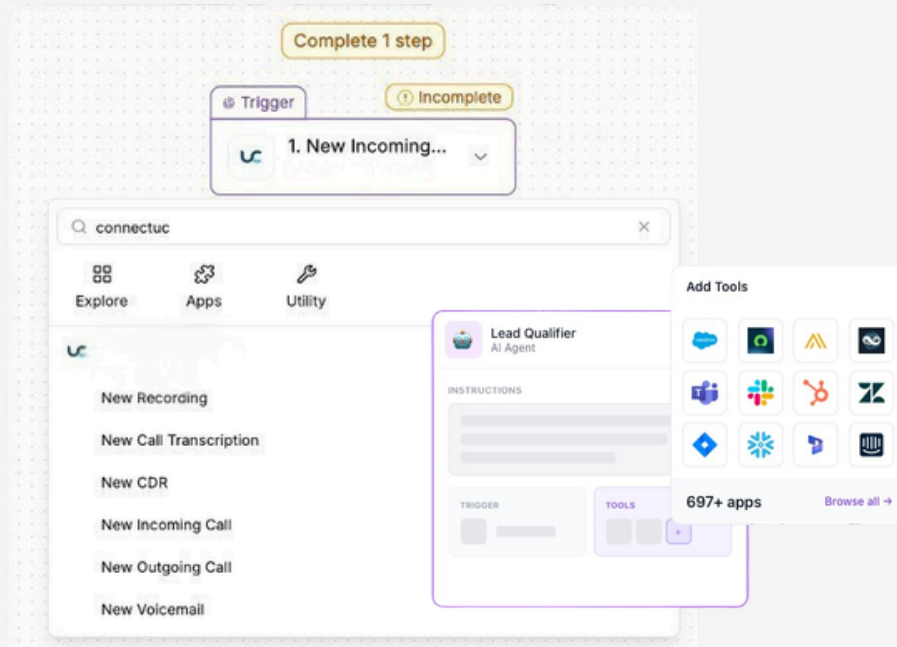
Whether it's logging a call to a CRM, alerting a team in Slack when a voicemail arrives, or auto-creating contacts from inbound calls, this integration removes manual work and connects your communications platform to your business workflows.

How it Works

Activepieces workflows are built from two components:

Triggers	Actions
Events that happen on the SkyConnect PBX that start an automation	Operations that SkyConnect performs in response to events from other apps

They create a two-way bridge between the PBX to thousands of third-party CRMs, helpdesks, spreadsheets, and AI platforms.



Customer Pain Points

- **Disconnected tools** — PBX data lives separately within CRMs, ticketing, & collaboration apps
- **Manual work** — Calls, voicemails, and contacts require time consuming manual updates
- **Slow follow up** — No real time triggers to act on calls and customer interactions

Key Differentiators

- Real time automations triggered by live PBX events
- No code integrations with 700+ apps via Activepieces
- Two way workflows between the PBX and business applications

Popular Verticals



Legal



Sales & Support
Departments



Healthcare



Retail &
eCommerce



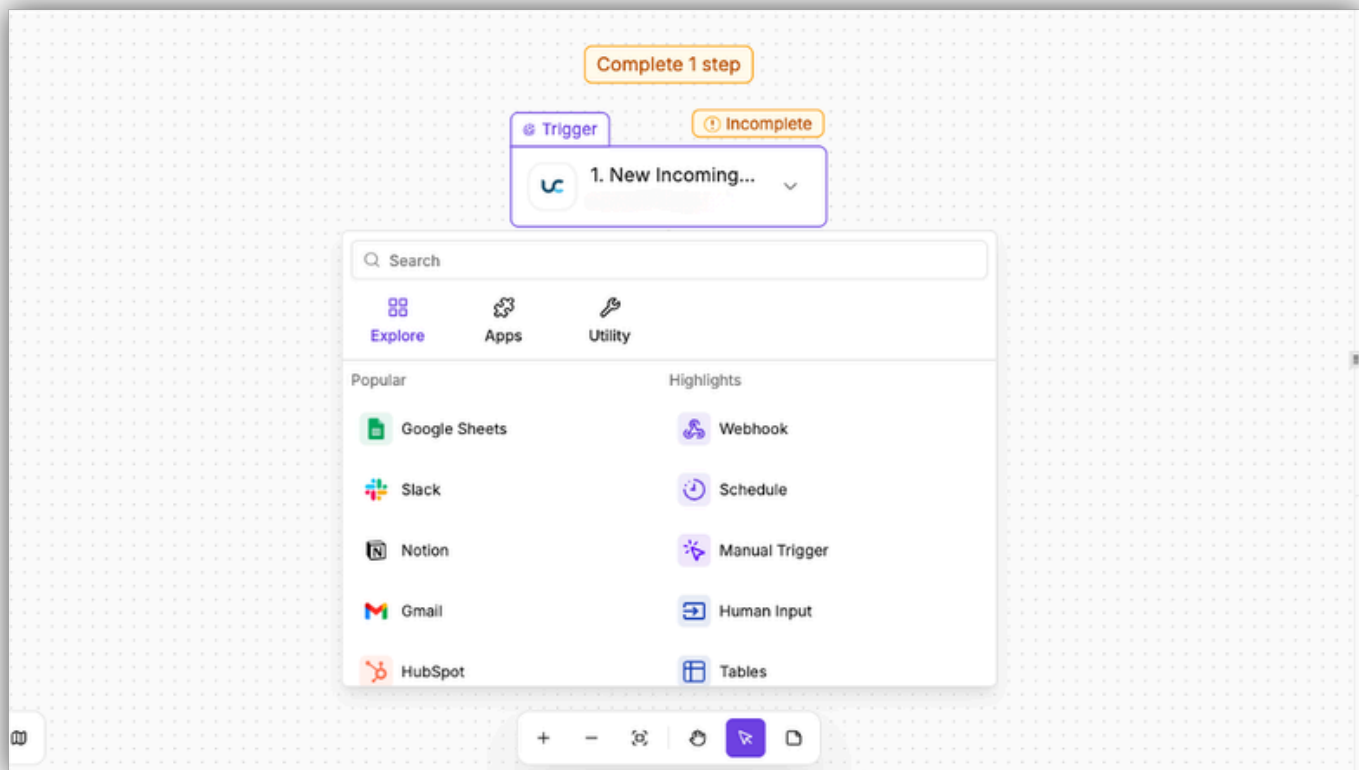
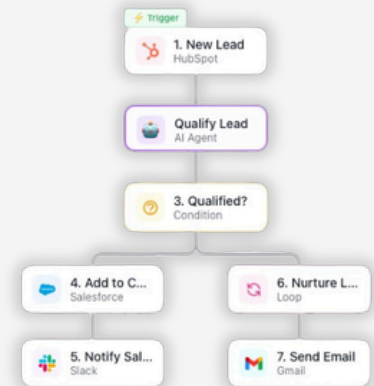
Real Estate

Use Case Examples

Strong Fit

Real-world automations you can build in minutes—no code required:

- **New Incoming Call** – Create a lead in HubSpot CRM
- **New Transcription Summary** – Post a call recap to a Slack channel
- **New Voicemail** – Send an email alert with the voicemail details
- **New CDR** – Append call data to a Google Sheet for reporting
- **CRM Deal Closed (HubSpot)** – Initiate Call to trigger a follow-up
- **Support Ticket Escalated** – Set “Do Not Disturb” on an agent’s extension



Recommended Next Steps

Reach out to your Account Manager to discuss your application and set up a demo of the API bridge. Bring CRM connection to your customers and demonstrate operational improvements.