

Mobile/Desktop Softphone

Bring the power of the PBX to mobile devices and desktops

Support your customers' desire to enable a mobile workforce by helping them transition from desk phones to softphones. This modern solution provides a business phone line/number that works as an app on their smartphones. They can enjoy enterprise-level voice features, like extension dialing and transfers, without using their personal numbers or being physically at their desks.

The simple-to-use interface enables users to interact with the PBX with cross-platform mobile and desktop softphones. The keypad screen offers easy access to make a call, check voicemail, view contacts, send and receive SMS text messages, and more. Full mobile compatibility makes receiving calls just like using a mobile phone—incoming voice and video calls appear on the device lock screen just like cellular calls. With zero-touch configuration, all they need to do is log in with their PBX portal credentials—all the features they are accustomed to will be pre-configured and ready.

Key features

- › Desktop, mobile, and browser-based solutions for Mac, Windows, Android, and iOS
- › Sync contacts between mobile devices and the PBX
- › Real-time presence shows the current status of other PBX users—available, busy, or offline
- › Integrated SMS/MMS allows users to send and receive messages from a business phone line, so they don't need to divulge personal mobile numbers, and enables intra-company messaging with any PBX contact
- › Desktop apps allow full access to the PBX portal with the ability to control PBX answering rules
- › Ability to have multiple devices across a single user seat and get calls across multiple devices