

Video Collaboration

Maximize Productivity and Engagement With All-In-One Voice, Video, Messaging, and Collaboration

Your customers need reliable, secure video conferencing, and with SkySwitch you can offer them a seamless user experience with your branded solution. We built our white-label video conferencing solution with five real-time collaboration applications in a single desktop app that can be managed from the cloud: web conferencing, audio conferencing, video conferencing, remote access, and webinars.

Video Collaboration Capabilities

Voice and Calling Services:

- › **Built-in softphone***: Users can make or take calls directly in the platform with instant access to calling features they've come to expect: inbound/outbound calls, three-way calling, speed dial, attended/unattended transfer, do not disturb, call forwarding, mute, hold, redial, find me, call history, call recording
- › **Call move**: While on a call, users can move between the desktop and mobile apps with just the push of a button without needing to put a call on hold first

Video:

- › **HD video meetings**: Unlimited 1:1 and group meetings with up to 100 participants per meeting (Standard plan users can schedule group meetings up to 40 minutes); users can join meetings at any time from the downloadable desktop app as well as via browser and mobile apps (iOS/Android) and meetings can be encrypted with a PIN for added security and confidentiality
- › **Simultaneous screen sharing**: Users have multiple screen-sharing options: share one screen, a portion of the screen, or specific applications; multiple users can share their screen at the same time, eliminating awkward pauses and wait times often experienced during presenter transitions

Messaging:

- › **Private and group conversations**: Users can handle all messaging (chat and SMS) in the same all-in-one solution where they're already making/taking calls, collaborating, and having meetings

Premium Features Options:

- › **Voice dial-in option for meetings** (included with paid Pro seat): Meetings can be accessed via a phone number in addition to the desktop and browser apps
- › **No-time-limit meetings**: (included with paid Pro seat): In addition to unlimited no-time-limit 1:1 meetings with the free Standard seat, Pro seat users also have unlimited no-time-limit group meetings with up to 100 participants per meeting

- › **Contacts with presence**: See at a glance when coworkers are available
- › **Visual voicemail**: View and manage voicemails on a single screen, including message transcriptions powered by Google's Cloud Speech API

- › **Video recording**: Record any meeting for easy reference later, or to share updates with absent/unavailable team members
- › **Private sidebar conversations with audio and video**: Users can speak and screen share with each other during meetings or while in virtual rooms without exiting a meeting or disrupting the main conversation
- › **Video-only support**: Also called "bring-your-own PSTN," the platform can be deployed as a standalone video product—perfect for businesses that already have their own voice solution

- › **Virtual rooms**: "Always on" virtual rooms provide a space for employees to gather, hang out, or collaborate throughout the day for highly personal experiences similar to working together in an office
- › **Lightboard mode** (included with paid Pro seat): Set up custom overlays with animations, text, and graphics, using any presentation software such as Microsoft PowerPoint or Google Slides, that can be instantly displayed during any meeting

* For BYO-PSTN customers, calling features availability may vary based on third-party PBX capabilities